



Role of the Charge Nurse

When:

February 27, 2012

Registration: 7:30 a.m.

Program: 8 a.m. – 12 p.m.

Where:

Good Samaritan Hospital
Moseley-Salvatori
Conference Center
637 S. Lucas Street
Los Angeles, CA 90017

Contact:

Karen Ochoa
(213) 538-0765
kochoa@hasc.org

Sponsored by:

*Hospital Association of
Southern California*

Description:

This course is intended for the registered nurse who participates or plan to participate in the charge nurse role. Featured topics will include advanced leadership strategies, communication techniques, priority setting and conflict management. We will facilitate practice scenarios in group exercises.

Course Objectives:

- Identify three key managerial functions of the charge nurse.
- Describe how to assess patient care needs and match them with staff competence and ability
- Discuss how to manage conflict
- Explain the importance of relationship management skills in inter-departmental communication.

Faculty:

Mark Kaliher, RN, has been teaching with Flex Ed for more than three years. Kaliher is formally trained in ER nursing, and has worked as a staff nurse and relief charge nurse. Since 1988, he has utilized his extensive skill set to conduct in-services and employee orientations. His experience includes working in the ER, ICU, PACU, Outpatient Surgery and as the House Supervisor at Glendora Community Hospital in 1990. He also began teaching CPR and donating time to teach Basic Life Support classes at community education centers.

Role of the Charge Nurse

Monday, February 27, 2012
 Good Samaritan Hospital
 Moseley-Salvatori Conference Center
 637 S. Lucas Street, Los Angeles, CA 90017
 Registration: 7:30 a.m.; Program: 8 a.m. to 12 p.m.

Registration fees include continental breakfast and course materials. *Parking will not be included.*

[Click here](#) for complete program information and online registration.

\$95 HASC Hospital Member

First Name: _____ **Last Name:** _____ **Preferred Name:** _____

Title: _____

Organization: _____

Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Phone: (____) _____ **Email (required):** _____

Circle One: RN, LVN, CAN, PA, RT, PT, Other _____
 BRN Credit: RN Lic. No. _____ (Provider approved by the California Board of Registered Nursing. CEP #970 for 4 contact hours.)
 Last 4 digits of Social Security # (for accuracy) _____

Payment Method: MasterCard ___ Visa ___ AMEX ___ Discover ___ or Check # _____

Card #: _____ **Exp. Date:** _____ **Amount:** _____

Cardholder Name (please print): _____

Cardholder Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Cardholder Phone: (____) _____ **Authorized Signature:** _____

IMPORTANT REMINDERS

- Registration deadline: **February 13, 2012.**
- Valid payment information must be received with your registration.
- Parking will not be included but will be offered at a discounted rate.
- Mail and make check payable to: HASC, Attn: Karen Ochoa, 515 South Figueroa St., Ste. 1300, Los Angeles, CA 90071. Please note program ID #**2175-143** on check.
- Fax registration form to (213) 482-8537.

CANCELLATION

- All cancellations must be requested in writing and confirmed by HASC **no later than February 13, 2012**, and will be subject to a \$50 processing fee.
- Cancellations after February 13, 2012, and non-attending registrants will be invoiced for the entire registration fee.

Substitutions are accepted at any time for this program but will not be processed until full payment has been received. Fees are non-transferrable for other HASC seminars.

SPECIAL NEEDS or QUESTIONS

For ADA assistance or general registration questions, contact Karen Ochoa at (213) 538-0765 or kochoa@hasc.org.

