

HASC and Flex Ed present:

SPACE IS LIMITED

REGISTER EARLY!

Role of the Charge Nurse

September 13, 2010

9:00 a.m. – 1:00 p.m.

***The California Endowment
1000 North Alameda Street
Los Angeles, CA 90012***

Description:

This course is intended for the registered nurse who participates or plans to participate in the charge nurse role. Featured topics will include advanced leadership strategies, communication techniques, priority setting, and conflict management. We will facilitate practice scenarios in group exercises.

Learning Objectives:

- ❖ Identify three key managerial functions of the charge nurse
- ❖ Describe how to assess patient care needs and match them with staff competence and ability
- ❖ Discuss how to manage conflict
- ❖ Explain the importance of relationship management skills in interdepartmental communication

Faculty:

Gail Dodge is an ED nurse with more than 30 years of experience. Her course offerings comprise a wide range of topics including leadership, role of the preceptor, role of the charge nurse, documentation, ED new grad programs, and a variety of clinically focused emergency topics. Dodge serves as chair of the California Emergency Nurses Association Trauma Committee and as a regional director of the organization's Pediatric Committee. She offers an experienced perspective to the needs of the nurse transitioning into a leadership role. Presenting at national conferences, Dodge has spoken on diverse topics, from ethics and triage to career identity and leadership. She has traveled nationally to provide consulting services on emergency department operational and educational needs.

About Flex Ed:

For more than 20 years, Flex Ed has been providing unique training that meets the needs of healthcare professionals through continuing education. Flex Ed offers:

- American Heart Association courses (BLS, ACLS, PALS)
- Specialized training classes (Critical Care, IV Certification, Dysrhythmia courses, etc)
- New employee orientation
- Skills competency validation
- Additional courses that meet specific regulatory requirements

Tuition

\$95 HASC Hospital Member Rate

Fees include CEUs, parking and materials.

Register by Online or Fax

Class size is limited and registrations are based on first come first served.

Register online at www.hasc.org/events

Fax your registration to (213) 482-8537. Fax your form **before the registration deadline.**

Registration deadline is September 7, 2010. Registrations received after this date will be confirmed based on availability. **No onsite registrations will be accepted.**

Payment must be received no later than two weeks prior to the program; your registration will not be confirmed until payment has been received.

Checks should be made payable to HASC and mailed to:

Hospital Association of Southern California
Attn: Human Resources
515 South Figueroa Street, Suite 1300
Los Angeles, CA 90071-3300

Please note on check: 2175-151-000

Cancellation Policy

A \$25.00 non-refundable processing fee will be retained or invoiced for each cancellation. Cancellations must be made in writing by **August 30, 2010** and e-mailed to kochoa@hasc.org. Later cancellations and non-attending registrants are responsible for the entire registration fee and will be invoiced if payment is not received. **Fees are non-transferrable for other HASC seminars. Replacements are accepted at anytime.**

American with Disabilities Act

The Hospital Association of Southern California ensures that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend these programs, please call **(213) 538-0765**.

Save the Date for our Upcoming Classes

October 19: Preceptor Course

October 26: CNA Series: Safe Patient Care

For more information, contact: Karen Ochoa (213) 538-0765 or kochoa@hasc.org

Role of the Charge Nurse

September 13, 2010

**The California Endowment
1000 North Alameda Street
Los Angeles, CA 90012**

Registration: 8:30 a.m. – 9:00 a.m. Program: 9:00 a.m. – 1:00 p.m.

CLASS SIZE IS LIMITED FAX COMPLETED REGISTRATION FORM TO (213) 482-8537 BY SEPT. 6, 2010. REGISTRATIONS RECEIVED AFTER THIS DATE WILL NOT BE CONFIRMED. NO ONSITE REGISTRATIONS WILL BE ACCEPTED.

Attendee Information

First Name _____ Last Name _____ Badge or Nick Name _____

Title _____

Organization _____

Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____ Email _____

Continuing education sign-up:

Provider approved by the California Board of Registered Nursing, Provider Number 08593, for 4.0 contact hours

Circle one: RN, LVN CNA, PA, RT, PT Other _____ Professional License Number: _____

Last 4 digits of Social Security # (for accuracy) _____

Payment Method: MasterCard Visa American Express Check # _____

Card # _____ Exp. Date _____ Amount: _____

Cardholder Name (please print) _____

Cardholder Address: _____ City _____ State _____ Zip _____

Cardholder Phone: _____ Authorized Signature _____

Mail check to:

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I have read and understand the cancellation policy stated above. Signature _____