

*Sponsored by*

*Hospital Association of Southern California and Flex Ed*

## ***Leadership Skills for the Registered Nurse***

***Tuesday, August 16, 2011***

**The California Endowment  
1000 North Alameda Street  
Los Angeles, CA 90012**

**Registration: 8:30 a.m.; Program: 9:00 a.m. to 5:00 p.m.**

### **Description:**

Nursing is a dynamic field offering many diverse leadership opportunities. To be effective in the role of a nurse leader, the individual must understand their own Emotional Intelligence strengths and weaknesses. This course will review key concepts of Emotional Intelligence, as well as how to apply Emotionally Intelligent traits to key nursing leadership skills. These skills include effective communication with all members of the healthcare team, as well as coaching and mentoring skills.

### **Learning Objectives:**

At the end of this course, participants will be able to:

1. Define Emotional Intelligence and explain why it is so important for personal and professional success.
2. Assess Emotional Intelligence utilizing a simple screening tool.
3. Analyze the impact of emotions when making decisions.
4. Express thoughts and feelings appropriately in stressful or ambiguous situations.
5. Relate personal practice to the organization's nursing vision.
6. Identify team behaviors known to produce better performance and improved outcomes.

### **Faculty:**

Christine Horton is a Registered Nurse with certification in High Risk Obstetrics. She has been the Chief Clinical Officer for Flex Ed for the last four years, and has over 15 years of teaching experience as well as management background as a Perinatal Director. Over the course of her career, Christine has chaired and participated in many hospital teams and committees, including Quality Committees, Patient Safety Committees, Unit Based Teams, and Collaborative Councils.

### **About Flex Ed:**

For more than 20 years, Flex Ed has been providing unique training that meets the needs of health care professionals through continuing education. Flex Ed offers:

- American Heart Association courses (BLS, ACLS, PALS)
- Specialized training classes (Critical Care, IV Certification, Dysrhythmia courses, etc)
- New employee orientation
- Skills competency validation

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Registration fees include continental breakfast, lunch and handouts. [Click here](#) for complete program information and online registration. Class Size is limited register by **August 2, 2011**. Onsite registrations will not be accepted.

**\$95 HASC Hospital Member**

**First Name:** \_\_\_\_\_ **Last Name:** \_\_\_\_\_ **Nickname:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Organization:** \_\_\_\_\_

**Address** \_\_\_\_\_ **City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Phone (\_\_\_\_)** \_\_\_\_\_ **Email (required)** \_\_\_\_\_

Provider approved by the California Board of Registered Nursing, Provider Number 08593, for 8.0 contact hours

Circle one: RN, LVN CN A, PA, RT, PT Other \_\_\_\_\_ Professional License Number: \_\_\_\_\_

Last 4 digits of Social Security # (for accuracy) \_\_\_\_\_

**Registrations received without BRN numbers will not receive a CE certificate.**

**Payment Method:**  MasterCard  Visa  AMEX  Discover  Check# \_\_\_\_\_

**Card #** \_\_\_\_\_ **Exp. Date:** \_\_\_\_\_ **Amount:** \_\_\_\_\_

**Cardholder Name (please print):** \_\_\_\_\_

**Cardholder Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Cardholder Phone:** \_\_\_\_\_ **Authorized Signature:** \_\_\_\_\_

### IMPORTANT REMINDERS

- **Registration deadline, August 2, 2011. Registration is limited to 65 attendees.**
- **Valid payment information must be received with your registration.**
- **Mail and make check payable to: HASC, Attn: Karen Ochoa 515 South Figueroa St., Ste 1300, Los Angeles, CA 90071. Please note on check 2175-184-000**
- **Fax registration form to (213) 482-8537**
- **Please note that this course is not part of Flex Ed's education series for contracted hospitals.**

### CANCELLATION

- **All cancellations must be requested in writing and confirmed by HASC and will be subject to a \$25 processing fee.**
- **Cancellations after July 27, 2011 and non-attending registrants will be invoiced for the entire registration fee. Substitutions are accepted at any time for this program but will not be processed until full payment has been received. Fees are non-transferrable for other HASC seminars.**

### SPECIAL NEEDS or QUESTIONS:

For ADA assistance or general questions contact Karen Ochoa at (213) 538-0765 or [kochoa@hasc.org](mailto:kochoa@hasc.org).

**Required:**  I have read and understand the cancellation policy. **Signature:** \_\_\_\_\_